



Faronics Anti-Executable and RTP Federal Credit Union

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Intelligent Solutions for **ABSOLUTE** Control

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About RTP Federal Credit Union

RTP Federal Credit Union is a not-for profit financial cooperative, part of the North Carolina Credit Union Network, and governed by a member-elected board of directors. RTP Federal Credit Union was founded in 1968 by a group of federal employees in the Research Triangle Park and now services more than 13,000 members and \$100 million in assets.

Problems They Faced

Denis Graham, Information Systems Manager for RTP Federal Credit Union was searching for a solution to tighten security on employee workstations. Because RTP Federal Credit Union handles thousands of financial transactions, data security and protection is of utmost importance. “This concerns our member’s financial assets, our reputation, and the level of assurance we provide to members about security of their assets,” said Denis.

Denis was also concerned with potential malware threats that his current anti-virus solution was unable to battle. Traditional anti-virus solutions are often ineffective at battling threats such as zero-day executable worms and rootkits. With the increasing speed and sophistication of emerging malware, Denis knew that a sole anti-virus solution was no longer sufficient to prevent modern security threats. This was further highlighted when an employee recently downloaded an unauthorized coupon program that contained malware. While the incident did not impact security, it did reinforce Denis’ conviction that a security solution must be implemented to strengthen written policies against downloading unauthorized programs.

Adding to the IT headache was the additional time required to clean up and troubleshoot infected workstations. This kept the busy IT team away from other critical IT functions such as the management of banking platforms, WAN maintenance, and the support for six branches.

Finally, Denis was searching for a way to enforce compliance with written policies prohibiting employees from downloading unauthorized applications. RTP Federal Credit Union currently undergoes two IT audits a year and needs to satisfy various requirements under the Sarbanes-Oxley (SOX) Act 404 directive. Although RTP Federal Credit Union has not undergone an IT audit since the implementation of Anti- Executable, Denis is confident it will be helpful in compliance efforts.

“ The product and the trial evaluation were easy and straightforward to use, which convinced us to give our business to Faronics. ”

A Solution That Worked

After researching possible options, Denis received a recommendation from the First Carolina Corporate Credit Union about Faronics Anti-Executable, an application whitelisting solution that allows IT departments to identify and create an approved list of known trusted applications while restricting execution and installation of unapproved or unwanted applications.

After evaluations of several other competitors' offerings, RTP Federal Credit Union determined that Faronics Anti-Executable offered a simple, easy-to-use product with an intuitive management console at a better price.

“The product and the trial evaluation were easy and straightforward to use, which convinced us to give our business to Faronics,” said Denis.

In an effort to secure the most critical operations first, Denis initially began the roll out of Anti-Executable in Accounting and HR. These two departments interact with a variety of sensitive data and therefore posed the biggest concern. His favorite feature is the ability to check a box within Anti-Executable to trigger a PC scan and the creation of a whitelist automatically.

Thanks to Anti-Executable, RTP Federal Credit Union can be pleased with the following benefits:

- **Tighter Security and Peace of Mind**

By deploying this additional layer of security, the credit union can safeguard PCs from threats that anti-virus solutions are unable to detect.

- **Regulatory, Software and Policy Compliance**

Because of its application whitelisting abilities, Anti-Executable also helps ensure compliance with written policy about download and installation of unauthorized applications. Although RTP Federal Credit Union has not undergone an IT audit since the implementation of Anti-Executable, Denis is confident it will be helpful in compliance efforts.

- **Higher Productivity**

Finally, Denis achieved a reduction in workstation maintenance. “After the coupon program infected the employee’s PC, we had to spend four to five hours troubleshooting the PC, re-installing programs, running anti-virus and removing the malware.”

Denis was equally pleased with the ease of deployment. “Anti-Executable loads into the Faronics Core Console for centralized deployment, configuration and scheduling. It’s effortless to manage selected machines from the comfort of my own office”.

**Industry:**

- Finance

Problems:

- Malware threats
- Extensive time required to troubleshoot infected workstations
- Software compliance deviations

Benefits:

- computers are compliant with acceptable use policies, regulatory requirements, and software deployment schedules
- reduced support incidents
- reduction in malware



Faronics' solutions help organizations increase the productivity of existing IT investments and lower IT operating costs. In today's economic climate of increasingly tightened budgets, continuous market pressure, and more work to do than time available, this is critical.

With a well-established record of helping organizations manage, simplify, and secure their IT infrastructure, Faronics makes it possible to do more with less by maximizing the value of existing technology.

Incorporated in 1996, Faronics has offices in the USA, Canada, and the UK, as well as a global network of channel partners. Our solutions are deployed in over 150 countries worldwide, and are helping more than 30,000 customers.

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